

PROTECH LIMITED

Reg No.: 206772637

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PROTECH LIMITED- GDPR & PRIVACY POLICY

PROTECH LIMITED is committed to conducting its business in accordance with all applicable Data Protection laws and regulations and in line with the highest standards of ethical conduct.

This policy details expected behaviors of PROTECH LIMITED 's Employees and Third Parties in relation

to the collection, use, retention, transfer, disclosure and destruction of any Personal Data belonging to a PROTECH LIMITED 's Customers and Staff (i.e. the Data Subject) and irrespective of the media used to store the information.

Personal Data is any information (including opinions and intentions) which relates to an identified or Identifiable Natural Person. Personal Data is subject to certain legal safeguards and other regulations, which impose restrictions on how organizations may process Personal Data.

An organization that handles personal data and makes decisions about its use is known as a Data Controller. PROTECH LIMITED , as a Data Controller, is responsible for ensuring compliance with the Data Protection requirements outlined in this policy.

Non-compliance may expose PROTECH LIMITED to complaints, regulatory action, fines and/or reputational damage.

PROTECH LIMITED 's leadership is fully committed to ensuring continued and effective implementation of this policy and expects all PROTECH LIMITED Employees and Third Parties to share in this commitment.

Any breach of this policy will be taken seriously and may result in disciplinary action or business sanction.

2. Scope

2.1. This policy applies to all PROTECH LIMITED Entities where a Data Subject's personal data is processed:

- in the context of the business activities of the PROTECH LIMITED Entity
- for the provision or offer of goods or services to individuals (including those provided or offered free-of-charge) by PROTECH LIMITED
- to actively monitor the behavior of individuals.

2.2. Monitoring the behavior of individuals includes using data processing techniques such as persistent web browser cookies or dynamic IP address tracking to profile an individual with a view to:

- taking a decision about them
- analyzing or predicting their personal preferences, behaviors and attitudes.

2.3. This policy applies to all processing of personal data in electronic form (including electronic mail and documents created with word processing software) or where it is held in manual files that are structured in a way that allows ready access to information about individuals.

2.4. This policy has been designed to establish a baseline standard for the processing and protection of personal data by all PROTECH LIMITED Employees. Where national law imposes a requirement that is stricter than that imposed by this policy, the requirements in national law must be followed. Furthermore, where national law imposes a requirement that is not addressed in this policy, the relevant national law must be adhered to.

2.5. The protection of personal data belonging to PROTECH LIMITED Employees is not within the scope of this policy.

2.6. Please contact the DPO with any questions about the operation of this Privacy Standard or the GDPR, or if you have any concerns that this Privacy Standard is not being or has not been followed. In particular, you must always contact the DPO in the following circumstances:

- if you are unsure of the lawful basis which you are relying on to process Personal Data (including the legitimate interests used by the Company)
- if you need to rely on Consent and/or need to capture Explicit Consent
- if you need to draft Privacy Notices or Fair Processing Notices
- if you are unsure about the retention period for the Personal Data being Processed
- if you are unsure about what security or other measures you need to implement to protect Personal Data
- if there has been a Personal Data Breach
- if you are unsure on what basis to transfer Personal Data outside the EEA
- if you need any assistance dealing with any rights invoked by a Data Subject
- whenever you are engaging in a significant new, or change in, Processing activity which is likely to require a DPIA or plan to use Personal Data for purposes others than what it was collected for

- if you plan to undertake any activities involving Automated Processing including profiling or Automated Decision-Making
 - if you need help complying with applicable law when carrying out direct marketing activities;
- or
- if you need help with any contracts or other areas in relation to sharing Personal Data with Third Parties (including our vendors).

4. Policy

4.1. Governance

4.1.1. Policy Dissemination and Enforcement

The management team of PROTECH LIMITED must ensure that all PROTECH LIMITED Employees responsible for the Processing of Personal Data are aware of and comply with the contents of this policy. In addition, PROTECH LIMITED will make sure all Third Parties engaged to Process Personal Data on their behalf (i.e. their Data Processors) are aware of and comply with the contents of this policy. Assurance of such compliance must be obtained from all Third Parties, whether companies or individuals, prior to granting them access to Personal Data controlled by PROTECH LIMITED .

4.1.2. Data Protection by Design

To ensure that all Data Protection requirements are identified and addressed when designing new systems or processes and/or when reviewing or expanding existing systems or processes, each of them must go through an approval process before continuing.

PROTECH LIMITED must ensure that a Data Protection Impact Assessment (DPIA) is conducted, for all new and/or revised systems or processes for which it has responsibility. PROTECH LIMITED should consult with a Data Protection subject matter expert during the course of completing the DPIA. The subsequent findings of the DPIA must then be submitted to the senior risk office for PROTECH LIMITED for review and approval. Where applicable, the Information Technology (IT) department, as part of its IT system and application design review process, will cooperate with the Data Protection subject matter expert to assess the impact of any new technology uses on the security of Personal Data.

4.1.3. Compliance Monitoring

To confirm that an adequate level of compliance is being achieved by PROTECH LIMITED in relation to

this policy, PROTECH LIMITED will carry out an annual Data Protection compliance audit. Each audit will, as a minimum, assess compliance with this policy and the operational practices in relation to

the protection of Personal Data, including:

- the assignment of responsibilities
- raising awareness
- training of Employees
- adequacy of organizational and technical controls to protect Personal Data
- records management procedures (including data minimization)
- adherence to the qualified rights of the Data Subject
- Privacy by Design and Default
- consent for direct marketing
- Personal Data transfers
- Personal Data incident management (including Personal Data breaches)
- Personal Data complaints handling
- the currency of Data Protection policies and Privacy Notices
- the accuracy of Personal Data being stored
- the conformity of Data Processor activities
- the adequacy of procedures for redressing poor compliance.

Any major deficiencies identified will be reported to and monitored by PROTECH LIMITED Executive Management team.

4.2. Principles

4.2.1. Data Protection

PROTECH LIMITED has adopted the following principles to govern its collection, use, retention, transfer, disclosure and destruction of Personal Data.

PRINCIPLE DEFINITION

PRINCIPLE 1: Lawfulness, Fairness and Transparency Personal Data shall be processed lawfully, fairly and in a transparent manner in relation to the Data Subject. This means, PROTECH LIMITED must tell the Data Subject what Processing will occur (transparency), the Processing must match the description given to the Data Subject (fairness), and it must be for one of the purposes specified in the applicable Data Protection regulation (lawfulness).

PRINCIPLE 2: Purpose Limitation Personal Data shall be collected for specified, explicit and legitimate purposes and not further Processed in a manner that is incompatible with those purposes. This means PROTECH LIMITED must specify exactly what the Personal Data collected will be used for

and limit the Processing of that Personal Data to only what is necessary to meet the specified purpose.

PRINCIPLE 3: Data Minimization Personal Data shall be adequate, relevant and limited to what is necessary in relation to the purposes for which they are Processed. This means PROTECH LIMITED must not store any Personal Data beyond what is strictly required.

PRINCIPLE 4: Accuracy Personal Data shall be accurate and kept up to date. This means PROTECH LIMITED must have in place processes for identifying and addressing out-of-date, incorrect and redundant Personal Data.

PRINCIPLE 5: Storage Limitation Personal Data shall be kept in a form which permits identification of Data Subjects for no longer than is necessary for the purposes for which the Personal Data is Processed. This means PROTECH LIMITED must, wherever possible, store Personal Data in a way that limits or prevents identification of the Data Subject.

PRINCIPLE 6: Integrity & Confidentiality Personal Data shall be Processed in a manner that ensures appropriate security of the Personal Data, including protection against unauthorized or unlawful Processing, and against accidental loss, destruction, or damage. PROTECH LIMITED must use appropriate technical and organizational measures to ensure the integrity and confidentiality of Personal Data are always maintained.

4.2.2. Accountability

The Data Controller shall be responsible for, and be able to demonstrate, compliance. This means PROTECH LIMITED must demonstrate that the six Data Protection Principles (outlined above) are met for all Personal Data for which it is responsible.

4.3. Data Collection

Personal Data should be collected only from the Data Subject unless one of the following applies:

- The nature of the business purpose necessitates collection of the Personal Data from other persons or bodies.
- The collection must be carried out under emergency circumstances in order to protect the vital interests of the Data Subject or to prevent serious loss or injury to another person.
- If Personal Data is collected from someone other than the Data Subject, the Data Subject must be informed of the collection unless one of the following apply:
 - o the Data Subject has received the required information by other means.
 - o the information must remain confidential due to a professional secrecy obligation.
 - o a national law expressly provides for the collection, Processing or transfer of the personal